

Virtual Genesys Prerequisites

Supported Operating System

Requires Microsoft .NET Framework v2.0 and a more recent operating system than Windows 98 (Windows 98 is not supported)

Software

Requires Microsoft Internet Explorer (IE) browser; use IE 5.01 or later for all installations of .NET Framework

Hardware

620 MB of space on the system drive (Recommended 1 GB)

256 MB RAM (Recommended 512 MB RAM or above)

Minimum: 400 MHz CPU, 800x600 256-color display (Recommended: 800 MHz or higher CPU, 1024x768 high-color 32-bit display)

Genesys Listed Households Prerequisites

Supported Operating System

Requires Microsoft .NET Framework v3.5 SP1 and a more recent operating system than Windows 2000 (Windows 2000 will not support .NET v3.5);

.NET v3.5 is supported by Windows XP or later operating systems

Software

Requires Microsoft Internet Explorer (IE) browser; use IE 5.01 or later for all installations of .NET Framework

Requires Windows Installer 3.1

Hardware

620 MB of space on the system drive (Recommended 1 GB)

512 MB RAM (Recommended 1 GB RAM or above)

Minimum: 400 MHz CPU, 800x600 256-color display (Recommended: 1.0 GHz or higher CPU, 1024x768 high-color 32-bit display)